



BUSH-TELL, INC.

Box 109 • Aniak, Alaska 99557 • (907) 675-4311

RESIDENTIAL APPLICATION FOR SERVICE

NAME _____
LAST FIRST MIDDLE INITIAL

S.S.N. _____ DATE OF BIRTH _____

MAILING ADDRESS _____
STREET/P.O BOX CITY ZIP CODE

WOULD YOU LIKE TO HAVE YOUR PHONE NUMBER PUBLISHED? Y N

NAME TO BE LISTED IN THE PHONE DIRECTORY _____

HAVE YOU EVER HAD AN ACCOUNT WITH BUSH-TELL, INC.? IF YES, WHAT WERE THE NAME(S) & ACCOUNT NUMBER(S) _____

WHAT IS THE LOCATION OF YOUR HOME, OR PLACE OF INSTALLATION _____

CREDIT REFERENCES

PLEASE LIST PREVIOUS PHONE OR POWER COMPANIES THAT YOU HAVE HAD ACCOUNTS WITH. IF UNAVAILABLE, PLEASE LIST OTHER BUSINESSES THAT HAVE GRANTED YOU CREDIT.

COMPANY NAME _____
COMPANY ADDRESS & PHONE NUMBER _____

COMPANY NAME _____
COMPANY ADDRESS & PHONE NUMBER _____

COMPANY NAME _____
COMPANY ADDRESS & PHONE NUMBER _____

PRESENT EMPLOYER _____ PHONE # _____

PLEASE READ THE ENTIRE APPLICATION AND FILL OUT ACCORDINGLY. IF THIS APPLICATION IS ACCEPTED, THE APPLICANT(S) IS/ARE DEEMED TO HAVE AGREED TO PAY IN FULL, ON EACH MONTHLY STATEMENT, WITHIN 15 DAYS OF THE RECEIPT THEREOF.

APPLICANT SIGNATURE _____ DATE _____

CO-APPLICANT SIGNATURE _____ DATE _____

FOR BUSH-TELL, INC. USE ONLY
NUMBER(S) ASSIGNED _____ BY _____

BUSH-TELL, INC.

RESIDENTIAL QUESTIONNAIRE

HOW MANY LINES WOULD YOU LIKE? _____

LOCATION OF THE HOUSE WHERE THE TELEPHONE WILL BE INSTALLED _____

HAS THE BUILDING EVER HAD A TELEPHONE LINE? **Y** **N**

IF YES, WHAT WAS THE PREVIOUS PHONE NUMBER FOR THE BUILDING? _____

DOES THE BUILDING NEED WIRING OR A JACK? **Y** **N**

DOES THE BUILDING NEED ADDITIONAL WIRING? **Y** **N**

IF YES, WHERE? _____

IS THERE A CONTACT NAME AND NUMBER WHERE WE CAN REACH YOU FOR ANY OTHER ADDITIONAL INFORMATION WE MIGHT NEED? _____

IF THERE ARE ANY CHANGES NEEDED TO THIS ACCOUNT WHO ARE THE AUTHORIZED PERSONNEL THAT CAN APPLY THESE CHANGES?

- _____
- _____
- _____
- _____

LIST ALL HOUSEHOLD MEMBERS

- _____
- _____
- _____
- _____

BUSH-TELL, INC.

SPECIAL TELEPHONE SERVICES

AS A CUSTOMER OF BUSH-TELL, INC., YOU ARE GIVEN THE CHOICE OF FOUR TOLL BILLING EXCEPTIONS.

PLEASE CHECK ONLY **ONE** OPTION:

- * ACCEPT THIRD PARTY AND COLLECT CALLS
 - * DENY COLLECT CALLS
 - * DENY THIRD PARTY CALLS
 - * DENY BOTH THIRD PARTY AND COLLECT CALLS
-

ALONG WITH THE TOLL BILLING EXCEPTIONS, WE PROVIDE VARIOUS CUSTOM CALLING FEATURES, EACH AT \$1.50 A MONTH. FOR ONLY \$5.00 A MONTH YOU CAN SUBSCRIBE TO ALL OF THESE FEATURES. YOU MAY CHECK ONE OR MORE OF THE FOLLOWING SELECTIONS.

- * CALL FORWARDING
- * CALL WAITING
- * THREE-WAY CALLING OR CONFERENCE CALLING
- * WAKE-UP CALL
- * SPEED DIALING
- * LAST NUMBER REDIAL
- * PLEASE PLACE ALL FEATURES ON THE LINE
- * I DO NOT WISH TO SUBSCRIBE TO ANY FEATURES

- *** CALLER I.D. (\$3.95 A MONTH)
- *** CALLER I.D. BLOCKING (FREE)

- * CLASS FEATURE PACKAGE 1 (\$9.95)
 - CALLER ID
 - AUTOMATIC REDIAL
 - DISTINCTIVE RINGING/CALL WAITING
 - ANONYMOUS CALL REJECTION

- * CLASS FEATURE PACKAGE 2 (\$12.45)
 - CALLER ID
 - AUTOMATIC REDIAL
 - DISTINCTIVE RINGING/CALL WAITING
 - ANONYMOUS CALL REJECTION
 - SELECTIVE CALL FORWARDING
 - SELECTIVE CALL REJECTION
-

WOULD YOU LIKE ANY RESTRICTIONS ON YOUR LINE? PLEASE CHECK ONLY **ONE** OPTION.

- 1. **TR1+** FOR OPERATOR ASSISTED LONG DISTANCE CALLS & CALLING CARD USE, NO DIRECT DIALING LONG DISTANCE, EXCEPT TOLL FREE NUMBERS
- 2. **TR1+0+** FOR LOCAL CALLS ONLY, NO ACCESS TO OPERATOR OR USE OF A CALLING CARD, EXCEPT TOLL FREE NUMBERS (LOCAL ONLY)
- 3. **NO RESTRICTIONS** DIRECT DIAL

BUSH-TELL, INC.

CHARGES FOR TELEPHONE CONNECTION

APPROVED BY ALASKA PUBLIC UTILITIES COMMISSION
DECEMBER 20, 1985

INITIAL SERVICE ORDER...\$15.00 THIS APPLIES TO WORK DONE, RECEIVING, RECORDING AND PROCESSING INFORMATION NECESSARY TO EXECUTE A CUSTOMER'S REQUEST FOR THE INITIAL ESTABLISHMENT OF TELEPHONE SERVICE.

SUBSEQUENT SERVICE ORDER...\$12.50 THIS APPLIES TO ADDITIONS, MOVES OR CHANGES TO EXISTING SERVICE.

LINE CONNECTION...\$22.50 APPLIES TO WORK DONE IN THE CENTRAL OFFICE AND STATION PROTECTOR IN CONJUNCTION WITH PROVIDING AN ACCESS LINE. THIS CHARGE INCLUDES THE RE-ESTABLISHMENT OF SERVICE.

INSTALLATION...\$40.35 MINIMUM OF HALF HOUR LABOR (**\$80.70 PER HOUR**) APPLICABLE FOR WORK DONE TO INSTALL, EXTEND, MOVE OR REPAIR WIRING ON THE CUSTOMER'S SIDE OF THE INTERFACE. THIS CHARGE IS APPLICABLE **ONLY** AT CUSTOMER'S REQUEST.

NUMBER CHANGE...\$22.50 LINE CONNECTION...\$15.00 SERVICE ORDER FEE CUSTOMER WILL BE REQUIRED TO FILL OUT A NEW APPLICATION FOR SERVICE. IF THERE ARE ANY OUTSTANDING BALANCES DUE TO BUSH-TELL, INC. THAT TOTAL MUST FIRST BE PAID IN FULL BEFORE BUSH-TELL, INC. WILL CHANGE THE PHONE NUMBER.

DIRECTORY SERVICE

ALL CUSTOMERS WILL HAVE ONE LISTING PER TELEPHONE LINE IN THE DIRECTORY. ADDITIONAL LISTING WILL COST **\$1.00**.

UNPUBLISHED SERVICE...\$5.00 A ONE TIME CHARGE. AT THE SUBSCRIBERS REQUEST THE PHONE NUMBER WILL NOT BE LISTED IN EITHER THE LOCAL DIRECTORY OR DIRECTORY ASSISTANCE.

YES, I HAVE READ AND UNDERSTAND ALL CHARGES

APPLICANT SIGNATURE

DATE

BUSH-TELL, INC.

RIGHTS CONCERNING UNPUBLISHED PHONE NUMBERS

IF YOU HAVE CHOSEN TO HAVE AN UNPUBLISHED NUMBER, PLEASE READ THE FOLLOWING:

THE FEDERAL COMMUNICATIONS COMMISSION (FCC) HAS ISSUED A RULING WHICH ALLOWS BUSH-TELL, INC. TO RELEASE THE BILLING NAME AND ADDRESS OF UNPUBLISHED NUMBERS TO LONG DISTANCE CARRIERS WHO DO NOT HAVE A BILLING CONTRACT WITH BUSH-TELL, INC. IN ORDER FOR THEM TO ASSIGN AND BILL THE CORRECT PARTY FOR THIRD PARTY NUMBERS AND COLLECT CALLS. THIS INFORMATION MAY ALSO BE USED FOR VERIFICATION OF PRE-SUBSCRIPTION, NEW ADDRESS PURPOSES, FRAUD PREVENTION AND SIMILAR NON-MARKETING PURPOSES.

THIS RULING DOES NOT AFFECT YOUR PRIVACY AS RELATED TO PUBLICATION IN TELEPHONE DIRECTORIES OR RELEASE OF THIS INFORMATION THROUGH DIRECTORY SERVICES. THE INFORMATION IS RELEASED SOLEY FOR BILLING AND CUSTOMER PROTECTION SERVICES.

IF YOU CHOOSE NOT TO HAVE YOUR BILLING NAME AND ADDRESS RELEASED BUSH-TELL, INC. CAN PLACE RESTRICTIONS SO THAT THIRD PARTY AND COLLECT CALLS CANNOT BE MADE FROM YOUR TELEPHONE NUMBER. THUS ELIMINATING THE NEED TO PROVIDE A LONG DISTANCE CARRIER WITH SUCH INFORMATION.

THIS IS TO ADVISE BUSH-TELL, INC. THAT UNDER NO CIRCUMSTANCES IS MY BILLING NAME AND/OR ADDRESS INFORMATION TO BE RELEASED TO ANYONE FOR ANY PURPOSE AT ANY TIME.

I UNDERSTAND THAT I WILL NOT BE ABLE TO PLACE THIRD PARTY CALLS AND COLLECT CALLS ON MY TELEPHONE NUMBER

APPLICANT SIGNATURE

DATE

BUSH-TELL, INC.

“900” PAY-PER-CALL CUSTOMER SERVICE RIGHTS

IF YOU BELIEVE YOUR BILL HAS AN ERROR RELATED TO “900” PAY-PER-CALL SERVICE CHARGES YOU MAY INITIATE A REVIEW OF THE ERROR BY CALLING BUSH-TELL, INC. AT (907) 675-4311 WITHIN 60 DAYS AFTER THE DATE OF THE FIRST BILL THAT CONTAINS THE ERROR.

YOU MAY ALSO CALL BUSH-TELL, INC. TO OBTAIN ANSWERS TO QUESTIONS AND INFORMATION ON CUSTOMER RIGHTS AND OBLIGATIONS WITH REGARD TO THE USE OF “900” PAY-PER-CALLS SERVICES, OR TO OBTAIN THE NAME AND MAILING ADDRESS OF THE “900” PAY-PER-CALL SERVICE PROVIDER.

CHARGES FOR “900” PAY-PER-CALL SERVICES ARE FOR NON-TELECOMMUNICATION SERVICES. FOR “900” PAY-PER-CALL BILLING ERRORS, **YOU HAVE THE RIGHT TO WITHHOLD PAYMENT OF THE DISPUTED CHARGES DURING THE BILLING ERROR REVIEW.** YOUR LOCAL AND LONG DISTANCE TELEPHONE SERVICE CANNOT BE DISCONNECTED FOR FAILURE TO PAY THE “900” PAY-PER-CALL SERVICE CHARGES, AND NO COLLECTION ACTIVITY WILL OCCUR WHILE THE BILLING IS UNDER REVIEW.

THE “900” PAY-PER-CALL SERVICE PROVIDER MAY EXERCISE ITS RIGHT TO COLLECT FOR LEGITIMATE CHARGES. **ACCESS TO “900” PAY-PER-CALL SERVICES MAY BE BLOCKED AT YOUR REQUEST OR FOR FAILURE TO PAY LEGITIMATE CHARGES.**

IF YOU WISH TO BLOCK “900” CALLS ON YOUR PHONE, YOU NEED TO CALL 1-800-478-9000. ANY CUSTOMER SERVICE REPRESENTATIVE IN THE RESIDENTIAL SERVICE AREA CAN ASSIST YOU.

**YES, I HAVE READ THE ABOVE PARAGRAPHS AND YES, I UNDERSTAND MY RIGHTS CONCERNING
“900” PAY-PER-CALL SERVICE CHARGES**

APPLICANT SIGNATURE

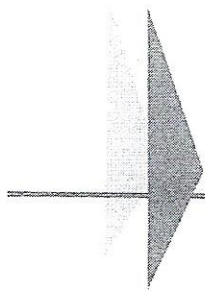
DATE

BUSH-TELL, INC.

THE FOLLOWING INFORMATION IS BEING COLLECTED FOR FEDERAL GOVERNMENT
REPORTING PURPOSES ONLY AND IS OPTIONAL

RACIAL/ETHNIC GROUP

- CAUCASIAN
- AFRICAN AMERICAN
- HISPANIC
- AMERICAN INDIAN OR ALASKA NATIVE
- ASIAN OR PACIFIC ISLANDER
- OTHER (PLEASE SPECIFY) _____



BUSH-TELL, INC.

Box 109 • Aniak, Alaska 99557 • (907) 675-4311

IMPORTANT NOTICE FROM BUSH-TELL, INC. **PLEASE READ CAREFULLY, COMPLETE, AND RETURN TO BUSH-TELL, INC**

As your telecommunications provider, Bush-Tell, Inc. ("Bush-Tell," "We," "Us" or "Our") remains committed to protecting the privacy of your records. You have a right and we have a duty to protect the confidentiality of your Customer Proprietary Network Information ("CPNI").

WHAT IS CPNI?

CPNI is the information that We obtain that relates to the quantity, technical configuration, type, destination, location, and amount of use of your telecommunications services. It includes the information that is found in your bills, but it does not include subscriber list information, such as your name, address and telephone number. Examples of CPNI would be the telephone numbers that you call, the times you call them, the duration of your calls or the amount of your bill.

WHO MAY ACCESS YOUR ACCOUNT INFORMATION?

Only the **Responsible Party**, defined as the member or subscriber of record on the account, **or other persons specifically authorized in writing** by the Responsible Party (**Authorized Persons**), will be able to access or discuss the subscriber's detailed account information. If there are no Authorized Persons on the account, **ONLY** the Responsible Party will be able to attain CPNI or account information from Us. In addition, before any detailed account information may be discussed or disclosed with a customer, the Responsible Party or Authorized Person must authenticate or identify themselves to Our representatives by providing a valid photo ID and/or a chosen password.

KNOWING YOUR PASSWORD, CREATING A "SHARED SECRET," AND ADDING AUTHORIZED PERSONS TO YOUR ACCOUNT

In the space below, please provide a password that will be exclusive to your account, not to exceed ten (10) characters in length. Your password can be letters, numbers, or a mixture of letters and numbers, but should not be your Social Security number, date of birth, mother's maiden name, home address, phone number or account number. Please note this password and keep it in a secure place. You and your Authorized Person(s) will need this password to access or discuss detailed account information with any Bush-Tell representative. You also need to create a "shared secret" that will be used to change your password or access account information in case you forget your password. You may choose from the "shared secret" questions below simply by filling in one of the answer blanks. Finally, if you desire for anyone other than the Responsible Party to access your detailed account information, you must add them as an Authorized Person to your account by filling out the appropriate section below. An Authorized Person may include a spouse or coworker that is not jointly listed as a Responsible Party or any other

person. **WE WILL NOT ACCEPT ANY VERBAL REQUESTS TO ADD AN AUTHORIZED PERSON TO AN ACCOUNT.**

Please provide your new password, answer the "shared secret" and, if needed, complete the Authorized Person(s) section below. Then sign, date and return this form to Us.

PLEASE COMPLETE THIS FORM AND RETURN TO BUSH-TELL, INC FOR THE FOLLOWING ACCOUNT.

SUBSCRIBER NAME: _____
ACCOUNT AND PHONE NUMBER: _____
MAILING ADDRESS: _____

YOUR PASSWORD IS: _____ (Note: If you have multiple Accounts the password can be the same)

SHARED SECRET and ANSWER (Will be used in the event you do not remember your password):

QUESTION

ANSWER

- What is Your Favorite Pet's Name? _____
- What is Your Favorite Food? _____
- What is Your Favorite Television Show? _____

THE FOLLOWING INDIVIDUALS, BESIDES MYSELF, ARE AUTHORIZED TO DISCUSS MY ACCOUNT INFORMATION (Individuals must know the password selected above):

- Authorized Person _____
- Authorized Person _____
- Authorized Person _____

I have read and understand the new account information listed on this form and hereby designate the person(s) I have listed above to have full access privileges to my private account information, including any call detail information.

Your Signature: _____ Date: _____

RETURN THIS FORM after completing, signing and dating, BY MAIL to P.O. Box 109, Aniak, AK 99557, BY FACSIMILE at (907) 675-4575, OR BY BRINGING IT PERSONALLY INTO OUR BUSINESS OFFICE. If you have any questions, please call a Bush-Tell Customer Service Representative at (907) 675-4311 or (855) 675-4311.