

BUSH-TELL, INC.

Box 109 • Aniak, Alaska 99557 • (907) 675-4311

BUSINESS APPLICATION FOR SERVICE

COMPANY BUSINESS NAME	CONTACT #
MAILING ADDRESS	
AUTHORIZED PERSONNEL TO CONTACT REGARDIN	NG PAYMENTS
FULL NAME OF OWNER(S) OR AUTHORIZED PERSO	NNEL OF COMPANY/BUSINESS
HAVE YOU EVER HAD AN ACCOUNT WITH BUSH-T ACCOUNT NUMBERS?	
WOULD YOU LIKE YOUR BUSINESS PHONE NUMBER	ER PUBLISHED? Y N
WHAT IS THE LOCATION OF YOUR BUSINESS, OR P	LACE OF INSTALLATION?
CREDIT	REFERENCES
COMPANY NAMECOMPANY ADDRESS & PHONE NUMBER	
COMPANY NAME COMPANY ADDRESS & PHONE NUMBER	
COMPANY NAME COMPANY ADDRESS & PHONE NUMBER	
BANKING	INFORMATION
NAME OF BANK	ACCOUNT #
PLEASE READ THE ENTIRE APPLICATION AND FILL OUT APPLICANT(S) IS/ARE DEEMED TO HAVE AGREED TO PADAYS OF THE RECEIPT THEREOF.	ACCORDINGLY. IF THIS APPLICATION IS ACCEPTED, THE Y IN FULL, ON EACH MONTHLY STATEMENT, WITHIN 15
THE UNDERSIGNED OFFICIAL HEREBY PERS	SONALLY GUARANTEES THE COMPANY'S CREDIT
AUTHORIZED SIGNATURE OF OFFICER OF THE FIRM	M DATE
	LL, INC. USE ONLY
NUMBER(S) ASSIGNED	BY

BUSINESS QUESTIONNAIRE HOW MANY LINES WOULD YOUR BUSINESS LIKE? LOCATION OF THE BUSINESS WHERE THE TELEPHONE WILL BE INSTALLED HAS THE BUILDING EVER HAD A TELEPHONE LINE? Y N IF YES, WHAT WAS THE PREVIOUS PHONE NUMBER FOR THE BUILDING? DOES THE BUILDING NEED WIRING OR A JACK? Y N DOES THE BUILDING NEED ADDITIONAL WIRING? Y N IF YES, WHERE? IS THERE A CONTACT NAME AND NUMBER WHERE WE CAN REACH YOUR BUSINESS FOR ANY ADDITIONAL INFORMATION WE MIGHT NEED? IF THERE ARE ANY CHANGES NEEDED TO THIS BUSINESS ACCOUNT WHO ARE THE AUTHORIZED PERSONNEL THAT CAN APPLY THESE CHANGES?

SPECIAL TELEPHONE SERVICES

AS A CUSTOMER OF BUSH-TELL, INC., YOU ARE GIVEN THE CHOICE OF FOUR TOLL BILLING EXCEPTIONS.
PLEASE CHECK ONLY ONE OPTION;
* ACCEPT THIRD PARTY AND COLLECT CALLS * DENY COLLECT CALLS * DENY THIRD PARTY CALLS * DENY BOTH THIRD PARTY AND COLLECT CALLS
ALONG WITH THE TOLL BILLING EXCEPTIONS, WE PROVIDE VARIOUS CUSTOM CALLING FEATURES, EACH AT \$1.50 A MONTH. FOR ONLY \$5.00 A MONTH YOU CAN SUBSCRIBE TO ALL OF THESE FEATURES. YOU MAY CHECK ONE OR MORE OF THE FOLLOWING SELECTIONS OR CHOOSE ONE OF THE PACKAGES.
* CALL FORWARDING * CALL WAITING * THREE-WAY CALLING OR CONFERENCE CALLING * WAKE-UP CALL * SPEED DIALING * LAST NUMBER REDIAL * PLEASE PLACE ALL FEATURES ON THE LINE * I DO NOT WISH TO SUBSCRIBE TO ANY FEATURES
*** CALLER I.D. (\$3.95 A MONTH) *** CALLER I.D. BLOCKING (FREE)
* CLASS FEATURE PACKAGE I (\$9.95) -CALLER ID -AUTOMATIC REDIAL -DISTINCTIVE RINGING/CALL WAITING -ANONYMOUS CALL REJECTION
* CLASS FEATURE PACKAGE 2 (\$12.45) -CALLER ID -AUTOMATIC REDIAL -DISTINCTIVE RINGING/CALL WAITING -ANONYMOUS CALL REJECTION -SELECTIVE CALL FORWARDING -SELECTIVE CALL REJECTION
WOULD YOU LIKE ANY RESTRICTIONS ON YOUR LINE? PLEASE CHECK ONLY ONE OPTION.
1. <u>TR1+</u> FOR OPERATOR ASSISTED LONG DISTANCE CALLS & CALLING CARD USE, NO DIRECT DIALING LONG DISTANCE, EXCEPT TOLL FREE NUMBERS
2. <u>TR1+0+</u> FOR LOCAL CALLS ONLY, NO ACCESS TO OPERATOR OR USE OF A CALLING CARD, EXCEPT TOLL FREE NUMBERS (LOCAL ONLY)
3. NO RESTRICTIONS DIRECT DIAL

CHARGES FOR TELEPHONE CONNECTION

APPROVED BY ALASKA PUBLIC UTILITIES COMMISSION DECEMBER 20, 1985

INITIAL SERVICE ORDER...\$17.00 THIS APPLIES TO WORK DONE, RECEIVING, RECORDING AND PROCESSING INFORMATION NECESSARY TO EXECUTE A CUSTOMER'S REQUEST FOR THE INITIAL ESTABLISHMENT OF TELEPHONE SERVICE.

SUBSEQUENT SERVICE ORDER...\$14.00 THIS APPLIES TO ADDITIONS, MOVES OR CHANGES TO EXISTING SERVICE.

LINE CONNECTION...\$22.50 APPLIES TO WORK DONE IN THE CENTRAL OFFICE AND STATION PROTECTOR IN CONJUNCTION WITH PROVIDING AN ACCESS LINE. THIS CHARGE INCLUDES THE RE-ESTABLISHMENT OF SERVICE.

INSTALLATION...\$40.35 MINIMUM OF HALF HOUR LABOR (**\$80.70 PER HOUR**) APPLICABLE FOR WORK DONE TO INSTALL, EXTEND, MOVE OR REPAIR WIRING ON THE CUSTOMER'S SIDE OF THE INTERFACE. THIS CHARGE IS APPLICABLE **ONLY** AT CUSTOMER'S REQUEST.

NUMBER CHANGE...\$22.50 LINE CONNECTION...\$17.00 SERVICE ORDER FEE CUSTOMER WILL BE REQUIRED TO FILL OUT A NEW APPLICATION FOR SERVICE. IF THERE ARE ANY OUTSTANDING BALANCES DUE TO BUSH-TELL, INC. THAT TOTAL MUST FIRST BE PAID IN FULL BEFORE BUSH-TELL, INC. WILL CHANGE THE PHONE NUMBER.

DIRECTORY SERVICE

ALL CUSTOMERS WILL HAVE ONE LISTING PER TELEPHONE LINE IN THE DIRECTORY. ADDITIONAL LISTING WILL COST \$1.50.

UNPUBLISHED SERVICE...\$5.00 A ONE TIME CHARGE. AT THE SUBSCRIBERS REQUEST THE PHONE NUMBER WILL NOT BE LISTED IN EITHER THE LOCAL DIRECTORY OR DIRECTORY ASSISTANCE.

YES, I HAVE READ AND UNDERSTAND ALL CHARGES

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BUSH-TELL, IN	NC.
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RIGHTS CONCERNING UNPUBLISHED PHONE NUMBERS

IF YOU HAVE CHOSEN TO HAVE AN UNPUBLISHED NUMBER, PLEASE READ THE FOLLOWING:

THE FEDERAL COMMUNICATIONS COMMISSION (FCC) HAS ISSUED A RULING WHICH ALLOWS BUSHTELL, INC. TO RELEASE THE BILLING NAME AND ADDRESS OF UNBPUBLISHED NUMBERS TO LONG DISTANCE CARRIERS WHO DO NOT HAVE A BILLING CONTRACT WITH BUSH-TELL, INC. IN ORDER FOR THEM TO ASSIGN AND BILL THE CORRECT PARTY FOR THIRD PARTY NUMBERS AND COLLECT CALLS. THIS INFORMATION MAY ALSO BE USED FOR VERIFICATION OF PRE-SUBSCRIPTION, NEW ADDRESS PURPOSES, FRAUD PREVENTION AND SIMILAR NON-MARKETING PURPOSES

THIS RULING DOES NOT AFFECT YOUR PRIVACY AS RELATED TO PUBLICATION IN TELEPHONE DIRECTORIES OR RELEASE OF THIS INFORMATION THROUGH DIRECTORY SERVICES. THE INFORMATION IS RELAEASED SOLEY FOR BILLING AND CUSTOMER PROTECTION SERVICES.

IF YOU CHOOSE NOT TO HAVE YOUR BILLING NAME AND ADDRESS RELEASED BUSH-TELL, INC. CAN PLACE RESTRICTIONS SO THAT THIRD PARTY AND COLLECT CALLS CANNOT BE MADE FROM YOUR TELEPHONE NUMBER. THUS ELIMINATING THE NEED TO PROVIDE A LONG DISTANCE CARRIER WITH SUCH INFORMATION.

THIS IS TO ADVISE BUSH-TELL, INC. THAT UNDER NO CIRCUMSTANCES IS MY BILLING NAME AND/OR ADDRESS INFORMATION TO BE RELEASED TO ANYONE FOR ANY PURPOSE AT ANY TIME.

I UNDERSTAND THAT I WILL NOT BE ABLE TO PLACE THIRD PARTY CALLS AND COLLECT CALLS ON MY TELEPHONE NUMBER

AUTHORIZED SIGNATURE OF OFFICER OF THE FIRM

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"900" PAY-PER-CALL CUSTOMER SERVICE RIGHTS

IF YOU BELIEVE YOUR BILL HAS AN ERROR RELATED TO "900" PAY-PER-CALL SERVICE CHARGES YOU MAY INITIATE A REVIEW OF THE ERROR BY CALLING BUSH-TELL, INC. AT (907) 675-4311 WITHIN 60 DAYS AFTER THE DATE OF THE FIRST BILL THAT CONTAINS THE ERROR.

YOU MAY ALSO CALL BUSH-TELL, INC. TO OBTAIN ANSWERS TO QUESTIONS AND INFORMATION ON CUSTOMER RIGHTS AND OBLIGATIONS WITH REGARD TO THE USE OF "900" PAY-PER-CALLS SERVICES, OR TO OBTAIN THE NAME AND MAILING ADDRESS OF THE "900" PAY-PER-CALL SERVICE PROVIDER.

CHARGES FOR "900" PAY-PER-CALL SERVICES ARE FOR NON-TELECOMMUNICATION SERVICES. FOR "900" PAY-PER-CALL BILLING ERRORS, YOU HAVE THE RIGHT TO WITHHOLD PAYMENT OF THE DISPUTED CHARGES DURING THE BILLING ERROR REVIEW. YOUR LOCAL AND LONG DISTANCE TELEPHONE SERVICE CANNOT BE DISCONNECTED FOR FAILURE TO PAY THE "900" PAY-PER-CALL SERVICE CHARGES, AND NO COLLECTION ACTIVITY WILL OCCUR WHILE THE BILLING IS UNDER REVIEW.

THE "900" PAY-PER-CALL SERVICE PROVIDER MAY EXERCISE ITS RIGHT TO COLLECT FOR LEGITIMATE CHARGES. ACCESS TO "900" PAY-PER-CALL SERVICES MAY BE BLOCKED AT YOUR REQUEST OR FOR FAILURE TO PAY LEGITIMATE CHARGES.

IF YOU WISH TO BLOCK "900" CALLS ON YOUR PHONE, YOU NEED TO CALL 1-800-478-9000. ANY CUSTOMER SERVICE REPRESENTATIVE IN THE RESIDENTIAL SERVICE AREA CAN ASSIST YOU.

YES, I HAVE READ THE ABOVE PARAGRAPHS AND YES, I UNDERSTAND MY RIGHTS CONCERNING "900" PAY-PER-CALL SERVICE CHARGES

AUTHORIZED SIGNATURE OF OFFICER OF THE FIRM	DATE