REGULAR DSL UPGRADE / NEW INSTALL



Bush-Tell 24 Hour Help Desk 1.855.866.4431

<u>Bush-Tell Inc, Inc and the customer</u>, whose name and address appear in the signature block of this document, enter into this Agreement. The parties agree that BUSH-TELL Internet will provide services to the customer under the terms and conditions and for the fees and charges set forth below:

<u>Services</u>: BUSH-TELL Internet will provide DSL Internet service at the customer's location. This service will be billed monthly on a BUSH-TEL billing statement and local phone service is required. Any work needed within the premises including installation of a new phone line, phone jack, etc. will be performed at Bush-Tels standard labor rate of \$80.70 per hour plus materials.

1. Terms:

 Month to Month Agreement: This Agreement is a month to month arrangement beginning on the date of service establishment. Customer pays the full monthly rate or any portion of the month in which the service is received.

OR

- <u>2 Year Agreement</u>: This Agreement is for 24 months, beginning on the date of service establishment. By signing a twenty four -month contract customer receives a waiver of the \$249.00 installation fee. Customer pays the full monthly rate or any portion of the month in which the service is received.
- 2. <u>Payment</u>: Monthly payment for this service is due and payable through the terms and conditions associated with BUSH-TELL's monthly billing Statement. Failure to make any payment due or to perform any obligation under this agreement constitutes default of the agreement and all unpaid amounts shall become immediately due and payable to BUSH-TELL.
- 3. <u>Modem</u>: The purchase price for the modem is included in the installation fee. Modems are purchased outright and are not returnable for refund unless proven to be faulty.
- 4. <u>Liability</u>: During the term of this agreement, the customer shall bear all risk for the equipment, including loss, theft, damage, or destruction of the equipment, and all liability for the use, possession, operation, storage and condition of the equipment.

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- 5. <u>Termination Fee</u>: For 2 Year Term Agreements, if service is disconnected for any reason including non-payment prior to the completion of this contract terms; customer will be billed \$249.00 for the installation fee originally waived.
- 6. <u>Assignment</u>: The customer may not assign, transfer, or dispose of, in any manner, any of its rights or obligations under this Agreement.
- 7. Resale: Undersigned agrees that BUSH-TELL DSL service is strictly for personal use and is not to be resold.

This agreement is subject to, and incorporates by reference, BUSH-TELL's Acceptable Use Policy, DSL Terms and Conditions and Internet Terms and Conditions, as they may be amended from time to time.

Package	Monthly Cost	Overage Per GB	Package selected	2 year plan
512K Down/128K Up - 3 Gigabytes/month usage	\$39.11	\$12.50	selected	pian
2M Down/254K Up -10 Gigabytes/month usage	\$68.43	\$12.50	8	
3M Down/512K Up - 15 Gigabytes/month usage	\$80.99	\$12.50		
4M Down/1M Up - 25 Gigabytes/month usage	\$110.30	\$12.50		
6M Down/2M Up - 40 Gigabytes/month usage	\$152.18	\$12.50		
6M Down/2M Up - 60 Gigabytes/month usage	\$228.99	\$12.50		100-100
6M Down/2M Up - 100 Gigabytes/month usage	\$328.99	\$12.50		
1st Static IP	\$12.50			
additional Static IP's	\$6.25			
	One Time Fee			
Installation*	\$249.00			
1st Static IP	\$40.00			
additional Static IP's	\$15.00			
Custom Wiring/Troubleshooting by Technician	\$80.70			
Package upgrade	\$15.00			
Package Downgrade	\$64.00			
Modem replace or deposit	\$100.00			
Reconnection Fee	\$75.00			

^{*} Installation waived with 2 year agreement

Customer Information:

Printed Name Social Security #		:y #		Signature and Date	
	/	/			
Printed Name (Joint)	Social Security	<i>(</i> #		Signature and Date	
Phone Number you would I	ike DSL Service Installed on?				
/		/			
Contact #	Daytime		Evening		
	24				

^{*}All plans require local phone service

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