



BUSH-TELL, INC.

Box 109 • Aniak, Alaska 99557 • (907) 675-4311

Bush-Tell 24 Hour Help Desk 1.855.866.4431

Bush-Tell Inc. (Bush-Tell) and the customer, whose name and address appear in the signature block of this document, enter into this Agreement. The parties agree that Bush-Tell Internet will provide services to the customer under the terms and conditions and for the fees and charges set forth below:

Services: Bush-Tell Internet will provide DSL Internet service at the customer's location. This service will be billed monthly on the same invoice local phone service is billed. Any work needed inside the residence or business including installation of a new phone line, phone jack, etc. will be performed at Bush-Tell's standard labor rate of \$80.70 per hour plus materials.

1. Terms:

- **Month-to-Month Agreement:** This Agreement is a month to month arrangement beginning on the date of service establishment. Customer pays the full monthly rate or a prorated rate if service is not installed on the first of the month or disconnected on the last day of the month.
- **2 Year Agreement:** This Agreement is for twenty-four (24) months, beginning on the date the service is installed. By signing a twenty-four (24) month contract customer receives a waiver of the \$249.00 installation fee. Customer pays the full monthly rate or a prorated rate if service is not installed on the first of the month or disconnected on the last day of the month.

2. Payment: Monthly payment for this service is due and payable through the terms and conditions associated with Bush-Tell's monthly billing statement. Failure to make any payment due or to perform any obligation under this agreement constitutes default of the agreement and all unpaid amounts shall become immediately due and payable to Bush-Tell.

3. Modem: The purchase price for the modem is included in the installation fee. Modems are purchased outright and are not returnable for refund unless proven to be faulty.

4. Liability: During the term of this agreement, the customer shall bear all risk for the equipment, including loss, theft, damage, or destruction of the equipment, and all liability for the use, possession, operation, storage and condition of the equipment.

5. **Termination Fee:** For 2 Year Term Agreements, if service is disconnected for any reason including non-payment prior to the completion of this contract terms; customer will be billed \$249.00 for the installation fee originally waived.
6. **Assignment:** The customer may not assign, transfer, or dispose of, in any manner, any of its rights or obligations under this Agreement.
7. **Resale:** Undersigned agrees Bush-Tell DSL service is not to be resold.

This agreement is subject to, and incorporates by reference, Bush-Tell's Acceptable Use Policy, DSL Terms and Conditions and Internet Terms and Conditions, as they may be amended from time to time.

Package	Monthly Cost	Overage Per GB	Package Selected	2 Year Plan
512K Down/128K Up - 3 Gigabytes/month usage	\$39.11	\$12.50		
2M Down/254K Up -10 Gigabytes/month usage	\$68.43	\$12.50		
M Down/512K Up - 15 Gigabytes/month usage	\$80.99	\$12.50		
4M Down/1M Up - 25 Gigabytes/month usage	\$110.30	\$12.50		
6M Down/2M Up - 40 Gigabytes/month usage	\$152.18	\$12.50		
6M Down/2M Up - 100 Gigabytes/month usage	\$228.99	\$12.50		
1st Static IP	\$12.50			
Additional Static IP's	\$6.25			

	One Time/ Non- Recurring Charge			
Installation*	\$249.00			
1st Static IP	\$40.00			
Additional Static IP's	\$15.00			
Custom Wiring/Troubleshooting by Technician	\$80.70 (per Hr)			
Package Upgrade	No Charge			
Package Downgrade	\$64.00			
Modem replace or deposit	\$100.00			
Reconnection Fee	\$75.00			

* Installation waived with 2-year agreement

* All plans require local phone service

